

## Graeme transcript

Hi, my name is Graeme. I live in London, just near Regents Park. I live with my partner in a mews, just off the back of Regents Park. I run my own companies in the insurance industry. I've done that for most of my adult life after I left the army. So rugby is my kind of major hobby outside of working.

I first got a Vanquis card because, I had just come out of a financial crisis where I'd been bankrupt. I really wanted to get a credit card to improve my credit rating. It was all done on the phone call. I got a letter within two or three days, and the customer service was excellent.

I mainly spend on the Vanquis card because we use it for online shopping, it's a great record for that. Also having a credit card gives you a lot of personal protection against the card being cloned or fraudulently by somebody else.

Yes. I'd heartily recommend Vanquis. They helped me out three years ago when nobody else would. I've had no issues with them at all. I get reminders telling me when the money's coming out and how much is coming out.

I've never had any issues with Vanquis whatsoever. So, no, I'm a very happy Vanquis customer.